



The Essential



MECHANICAL



BULL HIRE GUIDE



1. Working with Children Check & Police Check

In hiring this equipment, who are you inviting to your home, backyard, or business?

As this person or people will be close to your friend's family or employees, then at the very least it would be reasonable to ask for a Working with Children Check for those coming to your premises. At Ride a Bull, upon booking we always supply a copy of the Working with Children Check for the person coming to your event.



2. Public Liability Insurance

You may think that everyone has to have public liability insurance to run this business. This is not true. In fact, many operators "take a chance" and don't get insurance, saving around \$50 per week for one ride. At Ride a Bull, we supply a "certificate of currency" to all customers upon booking.

3. Operator Safety

Just as in driving a car, a person gets more proficient with experience. The same applies for running a mechanical bull and controlling the crowd. As the owner/operator of Ride a Bull, Carey Heazlewood has completed literally hundreds of parties and events over a more than 15 year period. He is the person attending your party, and not an inexperienced 18 year old student or backpacker, which some other companies may employ.



4. Reliability



At Ride a Bull we will always honour a booking, never splitting priority for any enquiries which may arrive later. It's a constant source of frustration that some competing firms will take a booking at a budget rate only to later cancel as someone else has rung up, offering a closer location or easier job. The customer is then ringing around at the last minute to find an alternate operator, which may not always be available. At Ride a Bull, we will never cancel your booking once it has been made. We ask for a 50% deposit through a third party payment provider (PayPal, which also offers credit card payments as well). This ensures a written contract is formed for our services. It means you are committed to us in paying the deposit, and this ensures our written commitment to you. Many firms advertise no deposits as an advantage, however it does allow them to do as they like, sometimes to the detriment of their customers.



5. Quality of equipment

Just as you can buy cheap, Chinese-made power tools at your local hardware store, the same applies for mechanical bulls. The Chinese-made equipment is often an inferior quality and unreliable. As a hirer, it would be recommended that you rent an English or American-made machine that meet with Australian Standards. At Ride a Bull, we use a quality-made English machine that conforms to Australian and European Standards.

6. Customer Service

In our modern era, it's unfortunate that in many cases we have begun accepting a lower quality of customer service. In the case of the amusement industry, the person you are dealing with on the phone or email is often the person responsible for ensuring the equipment you are hiring is up to standard and is maintained in a good condition for customers. If the customer service is lacking, chances are other parts of the business may not be up to standard either. At Ride a Bull, we always strive to provide an excellent quality of customer service whether by phone, online, or in person.

To hire Melbourne's Premium Mechanical bull service please visit www.rideabull.com.au